

LIGHTHOUSE FOR THE BLIND OF THE PALM BEACHES PROGRAM EVALUATION OBJECTIVE CHART

VISION SERVICES

RANK	OBJECTIVE	MEASURE	WHO APPLIED TO	TIME OF MEASURE	DATA SOURCE	GOAL	2010
1	Maximize participant satisfaction	Number of participants satisfied with services	All participants completing program	At exit from program	Quality Assurance Survey or follow-up interview	Average rating of 4 on a 1-5 scale	4.6
2	Maximize # of persons who increase daily living, orientation and mobility and/or assistive technology skills	# of persons who receive ILS, O&M and/or AT instruction	All persons receiving skills instruction	Annually	Progress Reports	250	272
3	Maximize # of persons who receive low vision services	# of appointments in low vision clinic	All persons receiving low vision services	Annually	Low Vision Clinic records	100	n/a*
4	Maximize # of persons who benefit from Equipment Grants program	# of persons who are granted AT devices	Persons who receive free equipment	Annually	Equipment Grant documents	20	65
5	Maximize attendance in support groups	# of persons who attend group sessions	Persons who are in Focus Group or Boot Up Club	Annually	Attendance records from group activities	100	186-Focus Group 142-Boot Up Club

**LIGHTHOUSE FOR THE BLIND OF THE PALM BEACHES
PROGRAM EVALUATION OBJECTIVE CHART**

VISION SERVICES

RANK	OBJECTIVE	MEASURE	WHO APPLIED TO	TIME OF MEASURE	DATA SOURCE	GOAL	2010
6	Maximize # of persons who receive Adjustment to Blindness Counseling	# of persons who receive counseling	All persons receiving Adjustment to Blindness Counseling	Annually	Progress Reports	10	17
7	Maximize # of persons served in Aids & Appliances store	# of persons making purchases in store	All customers	Annually	Store Receipts	200	243
8	Maximize # of educational workshops presented to the community	# of workshops presented	All community workshops	Annually	Community Outreach records	100	147

* Dr. Gartner chose to run his low vision business independently & we did not have records of number of persons served